INSTALLATION GUIDE

DODGE® DURANGO SPECIAL SERVICE
FOR FRONT DOORS
(2011 & NEWER MODELS)

ALSO COMPATIBLE WITH:
Dodge Durango (2011 & Newer Models)
TABLE OF CONTENTS

INTRODUCTION . . . . . . . . . . . . . . . . 3
   Product Description 3
   Installation Overview 3
   Warnings & Cautions 4
   Legal Statements 4

TOOLS & PARTS LIST . . . . . . . . . . 5
   Installation Kit Contents 5
   Required Tools 5

INSTALLATION . . . . . . . . . . . . . . . . 6
   Overview 6
      - General Installation Procedure 6
      - Important Notes 6
   Procedure 7
      - Preparing for Installation 7
      - Removing the Outer Window Weatherstrip 7
      - Inserting the Ballistic Door Panel 8-9
      - Replacing the Outer Window Weatherstrip and Completing Installation 10

REMOVAL OR DECOMMISSION . . . . 11

© 2017 ANGEL ARMOR, LLC. ALL RIGHTS RESERVED.
PRINTED IN THE U.S.A.
DODGE® IS A REGISTERED TRADEMARK OF FCA US, LLC.
**INTRODUCTION**

Congratulations on your purchase of Angel Armor™ Avail Ballistic Door Panels (Level IIIA) for the Dodge® Durango Special Service for front doors! It’s our honor to provide advanced protection to those who put their lives on the line in the name of law and order.

In just a matter of minutes, your vehicle will be upfitted with the finest ballistic technology available. With innovative ballistic materials, advanced designs and the fastest installation in the industry, Avail Ballistic Door Panels elevate protective technology to a higher level.

---

**Product Description**

Angel Armor Avail Level IIIA Ballistic Door Panels are constructed of a proprietary technology that is not only remarkably strong, but also thin, lightweight and weatherproof. These properties, plus semi-rigid material characteristics, enable unprecedented ease of installation, while providing protection independently tested in accordance with NIJ Standard 0108.01 protocols. Avail Ballistic Door Panels for the Dodge Durango Special Service exceed NIJ Standard 0108.01 protocols for multi-round protection and offer a five-year express limited warranty. Within this period, the panels may be removed and transferred to another vehicle of the same make and model without violating the warranty.

**Installation Overview**

Avail Level IIIA Ballistic Door Panels for the Dodge Durango Special Service require no additional brackets or fasteners, and eliminate the need to remove the interior door panel or window glass. The door panel is inserted into the door, adjacent to the window glass. One Torx screwdriver is the only tool required.

Installation into Dodge Durango Special Service vehicles takes as little as 90 seconds for experienced installers. The average user installation takes only 5 to 15 minutes.

---

*Watch an installation in action at angelarmor.com.*

---

**Figure 1. Avail Ballistic Door Panel (Level IIIA) for the Dodge Durango Special Service Front Doors. Front of panel displayed.**
Warnings and Cautions

Please adhere to the following guidelines to prevent personal injury, equipment damage and unnecessary difficulty during installation.

⚠️ DISCONNECT THE VEHICLE BATTERY AFTER THE WINDOW IS ADJUSTED FOR INSTALLATION TO AVOID ACCIDENTAL AIRBAG DEPLOYMENT. ACCIDENTAL DEPLOYMENT OF THE AIRBAG MAY CAUSE SERIOUS PERSONAL INJURY.

⚠️ Read this guide in its entirety before beginning installation.

⚠️ Wear appropriate protective gear, including eye and foot protection.

⚠️ AVOID EXCESSIVE FORCE WHEN INSERTING THE BALLISTIC DOOR PANEL INTO THE CAR DOOR. EXCESSIVE FORCE MAY DAMAGE THE PANEL, INTERNAL DOOR COMPONENTS OR CAUSE VISIBLE EXTERNAL DAMAGE TO THE DOOR.

⚠️ Do not drop screws or other assembly components inside the door, as they may be difficult to retrieve. If possible, use magnetic tools during installation.

⚠️ Avoid tearing the weatherproof cover on the “teeth” inside of the door when removing the Ballistic Door Panel by pushing the panel toward the interior of the door before lifting it out of the door.

⚠️ Discard and replace any door components that are inadvertently damaged during the installation process, such as the moisture barrier. Proper installation according to the instructions in this guide should not cause damage to any vehicle or Ballistic Door Panel parts or components.

⚠️ Use caution when removing parts that may have sharp edges, such as the outer window weatherstrip.

Legal Statements

See supplied Warranty and Terms and Conditions for important legal information. These instructions are provided for your convenience only, and Angel Armor expressly disclaims any liability for any damage to personal property or personal injury that occurs as a result of either installation or removal of panels.
TOOLS & PARTS LIST

This section lists the parts included in the installation kit and the tools required for installation.

Installation Kit Contents

- Avail Ballistic Door Panel (Level IIIA) for Dodge Durango Special Service (2011 and Newer Models) Front Doors
- Isopropyl Alcohol Wipe
- Angel Armor Brand Label
- Torx T-20 Screwdriver

Required Tools

- Torx T-20 Screwdriver

Figure 2. Angel Armor Ballistic Door Panel (Level IIIA) for Dodge® Durango Special Service

Figure 3. Angel Armor Brand Label

Figure 4. Isopropyl Alcohol Wipe

Figure 5. Torx T-20 Screwdriver
INSTALLATION

This section provides instructions for installing Avail Ballistic Door Panels (Level IIIA) into the Dodge Durango Special Service front doors.

Overview

Installation of Avail Ballistic Door Panels into Dodge Durango Special Service is accomplished in 3 easy steps. See Procedure, on page 7, for detailed instructions.

General Installation Procedure

1. Remove outer window weatherstrip.
2. Insert, and secure ballistic door panel.
3. Replace outer window weatherstrip.

Important Notes

- The directions, photographs and illustrations in this guide depict an installation performed on the driver’s side front door. The same installation procedure applies to the passenger’s side front door.

NOTE: The product label faces the interior of the vehicle for both the driver-side and passenger-side front door ballistic door panels.

- Note the location of screws, fasteners, wires and door components before disassembling to aid proper re-assembly after ballistic door panel installation.

- Place all removed hardware and components in a safe place during installation.

- Avail Ballistic Door Panels are semi-rigid, which allows them to be bent slightly for easy installation. To prevent damage to the panels, do not bend them tighter than a 6” radius (12” diameter).

⚠️ PRESSURE MAY BE NEEDED TO CLEAR MINOR OBSTRUCTIONS DURING INSERTION OF THE BALLISTIC DOOR PANELS, BUT NEVER USE EXCESSIVE FORCE. EXCESSIVE FORCE MAY DAMAGE INTERNAL DOOR COMPONENTS OR CAUSE VISIBLE EXTERNAL DAMAGE TO THE DOOR.
**PROCEDURE**

Complete the following steps to properly install Avail Ballistic Door Panels (Level IIIA) for Dodge Durango Special Service front doors.

**Preparing for Installation**

1. Lower the window glass completely.

2. Turn off the vehicle ignition switch, and remove the key.

3. **Disconnect the vehicle battery to avoid accidental airbag deployment.**

**Removing the Outer Window Weatherstrip**

- **Use caution when removing parts that may have sharp edges, such as the outer window weatherstrip.**

1. Using a Torx T-20 screwdriver, remove the outer window weatherstrip screw at the rear end of the window frame.

2. Pull up on the back end of the outer window weatherstrip to remove it from the window frame. Work forward along the window frame, pulling up on the trim to remove it completely.
Inserting the Ballistic Door Panel

1 Bend the bottom of the ballistic door panel away from you, pressing with your knee or hand. This creates a slight curve in the panel that matches the shape of the bottom of the Dodge Durango door and eases installation.

2 Standing on the outside of the door, begin to insert the panel into the door, adjacent to the outer surface of the window glass.

3 Continue to insert the ballistic door panel into the door, holding the panel against the window glass to avoid obstructions inside the door. This can be achieved by leaning back/pulling the panel out toward the exterior of the door.

⚠️ Leaning back while inserting the panel into the door is a critical installation step; not following the process outlined above may cause exterior damage to the door.
Inserting the Ballistic Door Panel

CONTINUED

4. Slide the remainder of the panel down into the door until the nylon folds are positioned properly on the window frame.

5. Slide the ballistic door panel forward until the nylon fold is approximately 1/4 - 1/2 inch from the front window frame. The leading edge of the anti-abrasion panel will likely catch on the vehicle window track. Push the panel toward the outside of the door while pushing the panel forward to move it past the window track.

⚠️ Work the ballistic door panel forward firmly to clear any obstructions, but never use excessive force, which may damage internal door components or cause visible external damage to the door. It may be useful to shimmy the ballistic door panel side to side while pushing forward.

6. Verify that the panel is in its final position by ensuring the panel is 1/4 - 1/2 inch from the front of the window frame, and the crease in the nylon fold at the top of the ballistic door panel aligns with and folds over the top edge of the window frame.

NOTE: If excessive nylon is exposed above the door and the crease does not align with the top edge of the window frame, remove the panel and repeat steps 1 through 5 of this section. Avoid tearing the ballistic door panel’s weatherproof cover on the “teeth” inside of door by pushing the panel toward the interior of the vehicle before lifting it out of the door.

Figure 12. Sliding ballistic door panel forward

Figure 13. Verifying the panel is 1/4 - 1/2 inch from the front of the window frame
Replacing the Outer Window Weatherstrip and Completing Installation

1. Place the rear edge of the outer window weatherstrip on the window frame, and slide the panel rearward into position, aligning the rear screw hole of the outer window weatherstrip and window frame.

2. Verify that no nylon is exposed below or around the outer window weatherstrip.

3. Using a Torx T-20 screwdriver, replace the rear outer window weatherstrip screw.

4. Press down on the front end of the outer window weatherstrip and move backward, pressing the entire length of the outer window weatherstrip into the window frame.

5. Verify that all trim and window components are properly re-installed.

6. Re-connect the vehicle battery.

7. Cycle the window to check for obstruction and proper panel placement.

8. Attach the Angel Armor brand label to the interior door panel by completing the following procedure:

   A. Clean the attachment location on the door with the supplied isopropyl alcohol wipe.

   B. Allow the door surface to dry completely.

   C. Remove the backing from the brand label.

   D. Apply the brand label to the door, pressing for at least 30 seconds to ensure proper adhesion.

---

**INSTALLATION COMPLETE:**

Your vehicle is now equipped with advanced ballistic protection from Angel Armor.
**REMOVAL OR DECOMMISSION**

This section describes the process for removing the ballistic door panel for decommission or transfer to another Dodge Durango Special Service.

1. Lower the window glass completely.

2. **⚠ Disconnect the vehicle battery to avoid accidental airbag deployment.**

3. Follow the procedure described in *Removing the Outer Window Weatherstrip*, on page 7.

4. Grip the nylon folds at the top edge of the ballistic door panel.

5. Slide the panel toward the back of the vehicle, and then up, to remove it from the door.

**NOTE:** Avoid tearing the ballistic door panel’s weatherproof cover on the “teeth” inside of door by pushing the panel toward the interior of the vehicle before lifting it out of the door.

6. Follow the procedure described in *Replacing the Outer Window Weatherstrip*, on page 10.

7. If removing the panel for transfer to another vehicle, inspect panel after removal. Contact Angel Armor with any concerns about wear or damage.